

## Communication in the World of Work

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### ABSTRACT

Basically our lives as social beings, everyone who lives in a group society, when carrying out their daily activities from the time they wake up in the morning until they go back to sleep in the night. Forever we will be involved in communication activities. Which thing to do as a consequence of social relations through interaction with the people around them. If you observe more closely about human activities in their daily lives, then some mostly filled with communication activities ranging from chatting, reading, listening to the radio, or watching television and so on. This proves that, in social life, communication has to be the heart of human life. Therefore the author makes service activities to society about effective communication in the world of work. Aimed at facilitating students and female students when entering a life that is more towards the world of work by way of communication effective. Because communication has become one of the keys to success and plays an important role in success someone entering the world of work.

**Keywords:** communication, cooperation, world of work

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### INTRODUCTION

In the world of work there are lots of misunderstandings that can occur in communication, mistake understanding in communication can lead to conflict because in the world of work there are many people with their own character, personality, and way of thinking. (Audina Rizka Zahra, Rifandi Syahputra, Suhairi, 2022).

Communicating in the workplace can build good relationships around them. with a person's ability to interact effectively with other people and with colleagues, such as being a good listener, expressing opinions clearly and working together with one team. (Aulia Monica, Sonia Ritongs, Suhairi, 2021).

The work relationship is the process by which a person recognizes that his interests affect or can influence other people. (Kevin Roberto Parinussa, Hendri Dunan, 2022). To understand everything impact on this. For example, like ; when we talk something will cause heartache or vice versa that makes other people happy. An employee must be capable convey information or messages with good language and sentences so that the message is what you want to convey is easily understood and understood by listeners and recipients of the message, cause misunderstandings that have the potential to offend or offend opponents talk.

(Aulia Monica, Sonia Ritongs, Suhairi, 2021).

Communication is needed by the leadership to convey activities, such as activities to improve work discipline that are currently being implemented, institutional target plans and everything related to work, for example the location (place) to work. Could know about the world around us, can establish good relationships among human beings, Can create bonds in human life. (Sudirman, Meutia, Ketut Budiastra, 2022).

Every company always wants its employees to have good work performance. With even good work performance employees are expected to help achieve the goals that have been set. Ability and experience are two qualifications that must be considered in the selection of workers. Basically the company is more directed to choose workers who have experience, but this does not guarantee the completion of tasks properly if not well supported by intelligence as well, namely human resources determine progress and withdrawal of a company. (Abdi Setiawan, 2019). From this the company seeks to provide maximum service to consumers and avoid company competition which is not good. If the work of employees has high enthusiasm, it can be seen from work discipline, job satisfaction, level of absenteeism and cooperation with internal employees complete tasks. It can reflect when a group has clear goals and still. (I Made Juni Arsana, I Gede Putu Kawiana, IAP. Widani Sugianingrat, 2022). To do Persuasion can be done in negotiating, each party needs to gain mutual benefits every interaction. That is, both parties involved in negotiations benefit from each other without someone sacrificed. (MM, Harini Fajar Ningrum., 2022).

## METHOD

Preparation for community service socialization activities using lecture and educative methods for 30 minutes, then given 10 questions in the form of a statement, namely the pre-test before giving The material is then given a posttest which is used as a final test after giving the material by the instructor.

## RESULTS



Figure 2 Giving material

The picture above shows the presenter explaining the material, when the material is given, students students are very enthusiastic in the process of giving material,



Figure 3 Posttest post test work

The picture above shows Darul Islah Jayanti Vocational School students working on post-test questions





Figure 4 Photo of the students together

The picture above shows a photo of the extension worker and the students of Darul Ishlah Jayanti Vocational School

## DISCUSSION

Community Service Activities on 'Effective Communication in the World of Work' will be held on April 18 2022, at 10:00 WIB. Located at Darul Ishlah Jayanti High School which was attended by students of grades 10 and 11 totaling 30 people. Before giving the material, questions were given pre-test to measure the level of knowledge of students at Darul Ishlah Jayanti Vocational School, after being given questions the pre-test then the material was given for 30 minutes and then a question and answer session opened. For female students who do not understand the material presented. After giving the material, the post-test questions were given to find out how much students understand after giving the material.

## CONCLUSION

After carrying out community service activities, students of the Darul Ishlah Jayanti Vocational School are expected Have an understanding of effective communication in the world of work. In order to be able to apply the world of work in communicate, so as not to cause conflicts that create misunderstandings between superiors and subordinates as well as with other employees.

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