

Effective Communication on Adolescent Delinquency at SMK Jaya Buana

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ABSTRACT

Communication is the process of delivering messages by communicators to communicants through media that cause certain effects. This understanding identifies us that which includes the elements of communication are communicators, messages, media, communicants, and effects. Effective communication is communication that is able to produce attitudes (attitude change) in people involved in communication. In the social environment, the role of effective communication is very important, especially at the age of teenagers. Most juvenile delinquency is a lack of communication to parents or to their social environment which causes ineffectiveness in communicating. Parents are the front line in interacting with their teenagers and must prepare how to overcome their children's problems at a young age. The purpose of this counseling is want to know students' understanding of effective communication related to juvenile delinquency so that students are able to understand what messages are conveyed to parents. This activity is carried out in one day in April 2022. The students are students of SMK JAYA BUANA. This outreach activity is expected to be able to increase understanding of communication and be able to use effective listening and correct communication in their daily lives.

Keywords: adolescent age, effective communication, parents

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INTRODUCTION

Adolescents who are in the transition period have a high risk of behavior disorders, delinquency, and violence both as victims and as perpetrators (Soetjiningsih, 2004). If it is supported by a less conducive environment and unfavorable personality, it will trigger the emergence of behavioral deviations and negative actions that violate the rules and norms in society, these behaviors include brawls, free sex, drugs, and even criminal acts, where such behavior can be prosecuted. Categorize it as juvenile delinquency (Willis, 2012). (Thoyibah, 2021).

Juvenile delinquency at this time has occurred in almost all corners of the country. The factors that influence juvenile delinquency are parenting styles from parents. The form of juvenile delinquency can be categorized into ordinary delinquency, delinquency that leads to violations and crimes or criminal and special delinquency. The characteristics that occur in

juvenile delinquents include differences in intelligence structure, physical and psychological differences and personality differences. Parenting patterns consist of authoritarian parenting, authoritative parenting, permissive parenting and neglect parenting. The results of this study are to determine the effect of parenting on juvenile delinquency and how to overcome it (Suryandari 2020). (Mayor, Maret 2021).

This theory explains that it is by communicating that our children will feel meaningful and have a role as children. Instead of that, parental communication must instill good religious values and polite speech and provide good behavior to everyone because parents are the first and foremost education for their children and they will become teenagers and adults, by means of good communication ethics. between parents and children, children can imitate what their parents do. 3 On the other hand, if parents do not have good communication and sometimes parents rarely communicate, the impact is that teenagers will do new things and find their own identity so that changes occur. Psychological disorders cause confusion, emotional turmoil and mental pressure so that it is easy to deviate from the rules and social norms that apply in society. From the problems above, parents are overwhelmed by the behavior of today's teenagers, because they are complacent with the fun of the world, even though they already know that their bottom line is that their loss is wasting their time in vain. (Utari, 2021).

Differences in cultural background, education, age, habits and personality between family members are not a barrier to communication. The family is the primary or first environment for children to learn about providing basic behavior, the development of attitudes and life values from the family for the social life of children outside the family. If the child's primary communication is not going well, it is likely that the child's communication with the outside environment will also not be optimal. According to Jerry Wyckoff (1994), the three magic words that parents must teach their children, namely "please", "sorry", and "thank you" will help children to get a good social environment for children's growth. (Fauzi, 2021).

METHODS

This service uses lecture material (delivering by presenting) and one group pretest and posttest design. Not only giving material, but SMK students are able to understand what is called effective communication in the family environment and the surrounding environment. This research was conducted on the 11th of the month May 2022 at JAYA BUANA VOCATIONAL SCHOOL with 60 minutes. 30 minutes to explain the material, 20 minutes to fill in the pretest and posttest, 10 minutes for the question and answer session and discussion.

RESULTS



Image 1

Figure 1.1 explains how to fill in the pretest for Jaya Buana high school students



Figure 2

Figure 1.2 after the students have finished filling in the pretest, they continue the discussion of the subject matter of effective communication in juvenile delinquency



Figure 3

Figure 1.3 I asked SMA Jaya Buana students to give examples of how verbal and non verbal communication



Figure 4

Figure 1.4 at the end of the discussion, SMA Jaya Buana students fill in the posttest to understand or not about effective communication about juvenile delinquency



Figure 5

Figure 1.5 after completing the post-test ends with a photo with the lecturers, teachers and students of Jaya Buana Vocational High School

DISCUSSION

Teenagers are the nation's future assets. Juvenile delinquency includes all behavior that deviates from criminal law norms committed by adolescents. This PKM activity was carried out face-to-face on Monday, May 11, which took place in the JAYA BUANA Vocational School Hall.

The participants who took part in this activity were students in grades 10 and 11, totaling 48 people. This PKM activity starts at 09.00 WIB / ends. This PKM activity is expected to be able to increase understanding of effective communication and use effective communication in the family environment and the surrounding environment. (Radjaguguk & Sriwartini, 2020).

After giving the material, the presenter also gave a pretest and posttest to the rest of the students to find out the students' understanding of effective communication about juvenile delinquency. After being studied, most of the students had very good grades and some of them were not enough. Some students who do not know enough about how to communicate effectively in the family environment and the surrounding environment. (Ratnawati & Rahmawati, 2019).

Communication is the interaction that occurs between the communicant and the communicator. Communication includes the delivery of information or messages conveyed by the comicator to the communicant. The interaction that occurs between the communicant and the communicator is called the communication process. The communication process aims to build a relationship between the communicator and the communicant. In addition, communication also serves to convey information, teach, entertain, and change attitudes. (San & Rahman, 2022).

CONCLUSION

Based on the results of this PKM activity carried out by STIKes Faathir Husada students, there were students at Jaya Buana Vocational School who did not know how important the role of effective communication was in everyday life, especially in the family environment and the surrounding environment. Communication between parents and adolescents remains an important factor in the growth of adolescents and preventing the involvement of juvenile delinquents, although there are other factors that can influence juvenile delinquency. (Christian & Jatmika, 2018).

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